

## Business Responsibility and Sustainability Report

### Section A: General Disclosures

#### I. Details of the listed entity:

Sl. No.	Particulars	Details
1.	Corporate Identity Number (CIN) of the Company	L31300GJ1992PLC018198
2.	Name of the Listed Entity	Diamond Power Infrastructure Limited <b>(the Company / Dicabs)</b>
3.	Year of Incorporation	1992
4.	Registered Office Address	Vadadala, Phase – II, Savli, Vadodara, Gujarat, India-391520
5.	Corporate Office Address	<u>Corporate Office</u> A2- 12th Floor, "Palladium", Near Orchid Wood, Opp. Divya Bhaskar, Corporate Road, Makarba, Ahmedabad, Gujarat, India-380 051
6.	E-mail	<a href="mailto:cs@dicabs.com">cs@dicabs.com</a>
7.	Telephone	0266-251345/251516
8.	Website	<a href="http://www.dicabs.com">www.dicabs.com</a>
9.	Financial Year for which reporting is done	FY 2023-24
10.	Name of the Stock Exchange(s) where shares are listed	National Stock Exchange of India Limited (NSE) BSE Limited (BSE)
11.	Paid-up Capital (In Rs.)	₹ 52,69,71,060/-
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Ms. Diksha Sharma Company Secretary and Compliance Officer Telephone No.: 0266-251345 Email ID: <a href="mailto:cs@dicabs.com">cs@dicabs.com</a>
13.	Reporting boundary	The disclosures made in this report are on a standalone basis.
14.	Name of assurance provider	-
15.	Type of assurance obtained	-

#### II. Products/Services:

##### 16. Details of Business Activities (accounting for 90% of the turnover)

Sl. No.	Description of Main Activity	Description of Business Activity	% of Turnover
1.	Cables and Conductors	Manufacturing of Cables and Conductors	100%

### 17. Products/Services sold by the entity

Sl. No.	Product/Service	NIC Code	% of Turnover contributed
1.	Cables and Conductors	27320	100%

### III. Operations

#### 18. Number of locations where plants and/or operations/offices of the entity are situated

Location	Number of Plants	Number of Offices	Total
National	1-Manufacturing Facilities 1-Warehouse and Depots	2- Corporate Office	4
International	-	-	-

#### 19. Markets served by the entity

##### a. Number of locations

Locations	Number
National (No. of States)	PAN India
International (No. of Countries)	-

##### b. What is the contribution of exports as a percentage of the total turnover of the entity?

In FY 2023-24, Company's revenue was 100% Domestic. This growth was driven by strong orders from key markets players Adani Group, Through Project Rejuvenate, we focused on Restarting the massive Installed facility and put it to use along with new product development, and obtaining approvals. Our aim is to become the preferred Business partner of cable and conductor solutions by delivering superior products, exceptional service, and expanding our distribution network. We are confident that these efforts will increase our market share and drive future growth.

##### c. A brief on types of customers

Diamond Power Infrastructure Limited is India's largest manufacturer of Cables and Conductors and a prominent player in the Fast-Moving Electrical Equipment Goods space. Our products are used across industries like Infrastructure, Oil & Gas, Transport, Power, Telecom, Real Estate, Defense, Chemicals, Metals, Technology, Manufacturing, Renewables, Non-metals, Cement, Agriculture, Data Centers and Consumer Durables and other original equipment manufacturers operating in the above segments. Our products are mostly sold through dealers and distributors.

### IV. Employees

#### 20. Details as at March 31, 2024

##### a. Employees and workers (including differently abled):

Sl. No.	Particulars	Total(A)	Male		Female	
			No. (B)	%(B/A)	No. (C)	%(C/A)
<b>Employees</b>						
1.	Permanent (D)	106	99	93.40%	7	6.61%
2.	Other than Permanent (E)	11	09	81.82%	2	18.18%
3.	<b>Total Employees (D+E)</b>	117	108	92.31%	9	7.69%
<b>Workers</b>						
4.	Permanent (D)	0	0	0	0	0
5.	Other than Permanent (E)	640	640	100%	0	0
6.	<b>Total workers (F+G)</b>	640	640	100%	0	0

#### b. Differently abled employees and workers

Sl. No	Particulars	Total(A)	Male		Female	
			No. (B)	%(B/A)	No. (C)	%(C/A)
<b>Differently abled Employees</b>						
1.	Permanent (D)	0	0	0	0	0
2.	Other than Permanent (E)	0	0	0	0	0
3.	<b>Total differently abled Employees (D+E)</b>	0	0	0	0	0
<b>Differently abled Workers</b>						
4.	Permanent (D)	0	0	0	0	0
5.	Other than Permanent (E)	6	6	100%	0	0
6.	<b>Total workers (F+G)</b>	6	6	100%	0	0

#### 21. Participation/Inclusion/Representation of women

Particulars	Total (A)	No. & % of Females	
		Number (B)	%(B/A)
Board of Directors	6	1	16.66%
Key Management Personnel (KMP)*	2	-	-

\*Excluding BOD

#### 22. Turnover rate for permanent employees and workers

Particulars	FY 2023-24			FY 2022-23			FY 2021-22		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	4.1%	-	4.1%	4.2%	-	4.2%	-	-	-
Permanent Workers	-	-	-	-	-	-	-	-	-

\*At DICABS, we calculate attrition as a ratio of 'total number of exited employees in the financial year' to 'average of average number of employees in each month of the financial year'.

**V. Holding, Subsidiary and Associate Companies (including joint ventures)**

**23. (a) Names of holding / subsidiary / associate companies / joint ventures (As at March 31, 2024)**

During the financial year ended March 31, 2024, your Company has no Subsidiaries, Joint Venture or Associates.

However, to discover the strategic benefit, expansion of market and enhance the operational and financial efficiency, the Board of Directors in its meeting held on May 27, 2024 has approved the Incorporation of the wholly-owned subsidiary Company. The Company has received a Name approval letter dated May 7, 2024 approving a name 'DICABS Nextgen Special Alloys Private Limited.' DICABS Nextgen Special Alloys Private Limited was incorporated as a wholly-owned subsidiary of the Company on June 26, 2024 for manufacturing of wire-rod, Cables and Conductors.

**VI.CSR Details**

**24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013:** Not Applicable

**(ii) Turnover of Previous year:** ₹ 15,45,64,052

**(iii) Net worth of Previous year:** ₹ (9,79,88,85,587)

**VII. Transparency and Disclosures Compliances**

**25. Complaints/ Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct (NGRBC)**

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide weblink for grievance redress policy)	FY 2023-24			FY 2022-23		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	<a href="#">Yes Refer link</a>	0	0	0	0	0	0
Investors (Other than shareholders)	<a href="#">Yes Refer link</a>	0	0	0	0	0	0
Shareholders	<a href="#">Yes Refer link</a>	0	0	0	0	0	0
Employees and workers	<a href="#">Yes Refer link</a>	0	0	0	0	0	0
Customers	<a href="#">Yes Refer link</a>	2	0	0	4	0	0
Value Chain Partners	<a href="#">Yes Refer link</a>	0	0	0	0	0	0
Others (please specify)	<a href="#">Yes Refer link</a>	0	0	0	0	0	0

Communities – DICABS engages with experts in respective fields by appointing consultants for specific projects, programs and activities. The communities can raise concerns, provide feedback on ongoing projects, and raise grievances related to projects/ programs/ activities, by accessing dedicated email id: [enquiry@dicabs.com](mailto:enquiry@dicabs.com)

Shareholders – The Company has Secretarial Department and Stakeholders Relationship Committee to manage shareholder relations. It has effective systems and processes in place to ensure prompt redressal of investor grievances. Details of investor complaints received by the Company are filed on a quarterly basis with the Stock Exchanges where the Company's shares are listed. Investors and shareholders have direct access to the Company Secretary and Compliance Officer via a dedicated email id: [cs@dicabs.com](mailto:cs@dicabs.com)

Employees and Workers – The Company through its ‘Whistle-Blower Policy’, Investigation Policy, Disciplinary Action Policy, Prevention of Sexual Harassment Policy, Code of Conduct seeks to address employee concerns and complaints or any other grievances. It allows not only employees and workers but also other stakeholders to report grievances. It also ensures that complainants are protected with full anonymity and any anti-retaliation or victimisation practices.

Customers – The Company’s core focus is on customer-centricity. The Company provides various avenues to customers for providing feedback and raising their grievances. DICABS has setup a dedicated customer care service that resolves customer grievances and quality and product related complaints via different mechanisms including email id: [inquiry@dicabs.com](mailto:inquiry@dicabs.com) . The Company collates the information provided by its customers and utilises the inputs to innovate and provide better products.

Value Chain Partners – Value Chain Partners, includes suppliers, service providers, vendors, customers, traders, agents, consultants, contractors, dealers, distributors, institutional customers, business associates, and joint venture partners, along with their employees, agents, and representatives. Value chain partners have the option to raise concerns through the Whistle-Blower Policy.

**26. Overview of the entity’s material responsible business conduct issue**

Various material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to the Company’s business are as indicated below:

SI. No.	Material issue identified	Indicate whether risk or opportunity	Rationale for identifying the risk/opportunity	In case of risk, approach to adopt or mitigate	Financial implications of the risk or opportunity (indicate positive or negative implications)
1.	Climate Change and Energy	Opportunity	<ul style="list-style-type: none"> <li>DICABS offers a diverse range of eco-friendly solar energy solutions in the domestic market, underscoring our commitment to sustainability. Our innovative power cables, rubber cables, and electron-beam irradiated cables cater to the growing global demand for sustainable products, driven by increasing consumer awareness of environmental issues.</li> <li>Through advanced technology, we empower our customers and collaborate to combat climate change while enhancing energy efficiency. This transition to renewable energy reflects our dedication to environmental responsibility and green initiatives, ensuring the long-term sustainability of our business.</li> <li>Embracing renewable energy not only helps mitigate climate change but also provides long-term cost savings for DICABS. We incorporate various alternative power purchase agreements to enhance renewable energy usage in our operations. This positions us as a customer-focused provider of solar solutions, actively addressing critical environmental challenges.</li> </ul>	NA	Positive

2.	Climate Risk Action/Climate Change	Risk	<ul style="list-style-type: none"> <li>Physical risks from climate change can disrupt business operations. Additionally, transition risks associated with climate change may alter market dynamics for certain sectors, impacting asset values. Increased regulatory requirements could also lead to higher compliance costs.</li> </ul>	<ul style="list-style-type: none"> <li>DICABS incorporates various alternative energy sources such as wind-solar hybrid systems and innovative power purchase contracts to enhance renewable energy consumption in its operations.</li> <li>We are proactively addressing climate risks by investing in resilient infrastructure, adapting to market shifts, setting internal targets and staying ahead of regulatory changes.</li> </ul>	Negative
3.	Labour Management	Opportunity/Risk	<ul style="list-style-type: none"> <li>For a manufacturing organization like DICABS, adherence to labor management and labor laws is crucial. Given our labor-intensive operations, human rights concerns pose a significant risk. Violations of human rights or non-compliance with statutory regulations could lead to severe financial and reputational repercussions.</li> <li>To address these risks, we have implemented comprehensive mechanisms for labor management, ensuring all necessary checks and measures are in place.</li> </ul>	<ul style="list-style-type: none"> <li>DICABS ensure compliance with all relevant labour rules and regulations. Additionally, the "equal opportunity policy for persons" guarantees that every employee has the right to work in an environment that upholds the dignity, self-worth, and fundamental human rights of all individuals.</li> <li>DICABS has adopted the "Human Rights Policy" committed to preventing human rights violations, promoting a culture of diversity and inclusion and empowering stakeholders.</li> </ul>	Positive/ Negative
4.	Responsible Supply Chain	Opportunity/Risk	DICABS acknowledges the increasing demand from investors, customers, and regulators to address ESG risks in supply chains. Neglecting sustainable supply chain practices exposes Companies to risks like labour disruptions, health and safety incidents, human rights issues and raw material shortages. Sustainable sourcing of these materials is crucial for ensuring continuous supply and future business growth.	<ul style="list-style-type: none"> <li>DICABS have significantly improves our supply chain management by diversifying suppliers and implementing sustainable sourcing practices.</li> <li>DICABS has developed enduring relationships with key raw material suppliers, many of whom adhere to sustainability best practices.</li> </ul>	Positive/ Negative
5.	Water Management	Risk	<ul style="list-style-type: none"> <li>Water availability and quality are crucial for DICABS operations. Water scarcity risks disruptions, supply chain challenges, rising costs, and health/safety issues for employees and communities.</li> <li>Water management is a key material issue, especially in water stressed areas. Water related issues leads to regulatory actions impacting production capacities.</li> </ul>	<ul style="list-style-type: none"> <li>Initiated implementations includes water recycling, rainwater harvesting across plant, exploring alternatives.</li> <li>Additionally, comprehensive training sessions have been conducted to educate employees and workers, raising awareness and minimizing water wastage.</li> </ul>	Negative
6.	Waste Management	Risk	Being Manufacturing Companies, proper waste handling and disposal are crucial to protect the environment, ensure safety and avoid penalties, inappropriate waste management practices result in fines, litigation risks, and operational disruptions due to non-compliance.	<ul style="list-style-type: none"> <li>DICABS has adopted practices aimed at reducing waste generation at the source, such as process optimization and material efficiency.</li> <li>We have provided training for employees on best practices in waste management, including proper segregation and disposal techniques.</li> <li>The DICABS has made agreement with Vendors approved &amp; authorized by GPCB for safe Disposal of hazardous waste generated during production process.</li> </ul>	Negative
7.	Employee training and development	Opportunity	<ul style="list-style-type: none"> <li>Ensuring consistent quality in our operations require ongoing training and skill enhancement for our employees and workers. A tailored leadership development program identifies relevant growth opportunities aligned with our strategic goals.</li> <li>To develop the skills of employees &amp; workers, job specific, safety awareness trainings are provided</li> </ul>	NA	Positive



## Section B: Management and Process Disclosures

### Policy and Management Processes

Sl. No.	Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	a. Whether your entity's policies cover each principle and its core elements of the NGRBCs (Yes/No)	Yes • Anti-Bribery Policy • Conflict of Interest Policy	Yes Quality Policy	Yes • Code of Conduct • Whistle Blower Policy • Human Rights Policy • Organizational Health safety & Environment Policy • Policy for Prevention of fraud	Yes • Whistle Blower Policy	Yes • Human Rights Policy • Equal Opportunity Policy • POSH Policy	Yes • Organizational Health safety & Environment Policy	Yes	Yes • Equal Opportunity Policy	Yes • Code of Conduct • Quality Policy • Data Protection & Privacy Policy • Whistle Blower Policy
	b. Has the policy been approved by the Board? (Yes/No)	The Policies are approved and adopted by the Board								
	c. Web link of the Policies, if available	Policies are available on the website of the Company i.e. <a href="https://dicabs.com/investor/policies-code-of-conduct-practices/">https://dicabs.com/investor/policies-code-of-conduct-practices/</a>								
2.	Whether the entity has translated the policy into procedure. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3.	Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4.	Names of the national and international codes/certifications/lables/ standards adopted by your entity and mapped to each principle	<ul style="list-style-type: none"> <li>• ISO 9001: 2015 for Design &amp; development, manufacturing &amp; marketing of distribution &amp; transmission conductors, LT Power &amp; Control Cables up to 1.1. KV, HV/EHV XLPE Cables up to 220 KV</li> <li>• ISO 14001:2015 for Design &amp; development, manufacturing &amp; marketing of distribution &amp; transmission conductors, LT Power &amp; Control Cables up to 1.1. KV, HV/EHV XLPE Cables up to 220 KV</li> <li>• ISO 45001: 2018 for Design &amp; development, manufacturing &amp; marketing of distribution &amp; transmission conductors, LT Power &amp; Control Cables up to 1.1. KV, HV/EHV XLPE Cables up to 220 KV</li> <li>• Export Import Certificate</li> <li>• ISO 17025: 2017 for NABL Certification for Testing Laboratories is under process (Assessment Audit Completed)</li> <li>• Product Life Cycle Assessment (LCA) &amp; Environmental Product Declaration (EPD) certification for 33 KV Cable &amp; Zebra AL59 Conductor is under process.</li> </ul>								
5.	Specific commitments, goals and targets set by the entity with defined timelines, if any.	We believe that our commitment to environmental sustainability enhances resilience of our business, the quality of service we provide and value creation for our diverse groups of stakeholders, both internal and external. To create a tangible difference for our communities & environment and to support our sustainability strategy, we have internally set targets across critical areas such as climate change, waste and responsibility supply chain, diversity & inclusion, employee training.								
6.	Performances of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	The Company will continue to enhance the strategy and roadmap, striving to update our goals and streamline processes for greater efficiency.								
<b>Governance, leadership and oversight</b>										
7.	Statement by Director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)	-								
8.	Details of the highest authority responsible for implementation and oversight of the business responsibility policy	The Board of Directors								
9.	Does the entity have a specified Committee of the Board/Directors responsible for decision making on sustainability related issue? (Yes/No). If yes, provide details.	The Board of Directors								

## 10. Details of Review of NGRBs by the Company

Subject for review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
Performance against above policies and follow up action	Please note that the Company has come under top 1000 listed entities on March 31, 2024. The Board of Directors in its meeting held on May 27, 2024 approved various policies required for the 9 principles and the frequency of review will be followed annually.																	
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances																		

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
DICABS has not conducted any independent assessment of its policies during the reporting period but the Board internally assesses the policies periodically.									

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated: NA

## Section C : Principle Wise Performance Disclosure

### Principle 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

#### Essential Indicators

#### 1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors & Key Managerial Personnel	7	<ul style="list-style-type: none"> <li>DICABS organized orientation sessions covering a broad range of topics, including factory tours and updates on legislative and regulatory developments. In its meeting held on 27.05.2024, the Board reviewed and approved the policies necessary to align with the principles of the National Guidelines on Responsible Business Conduct (NGRBC).</li> <li>During the financial year 2023-24, the directors and Key Managerial Personnel (KMP) of the Company were familiarized with the whistleblowing policy, the company code of conduct, the anti-bribery policy, environmental awareness, diversity and inclusion, cybersecurity and information systems, innovation and strategic thinking, as well as health and safety practices.</li> </ul>	100%
Employees Other than BoD and KMPs	47	<ul style="list-style-type: none"> <li>DICABS is committed to investing in human capital training to build a highly skilled, effective, and efficient workforce. Continuous learning and development are integral to enhancing sustainability within the organization. Employees are consistently encouraged to advance their skillsets, competencies, and knowledge.</li> <li>During the financial year 2023-24, the Company's employees were trained on occupational health, safety, and wellness; environmental awareness; communication and interpersonal skills; IT skills enhancement; data privacy compliance; the Code of Conduct; and HR policies. They also received training on Prevention of Sexual Harassment (POSH).</li> </ul>	100%
Workers	56	<ul style="list-style-type: none"> <li>Workers of the Company received training in occupational health and safety, wellness, environmental awareness, fire drills, safety protocols, the use of safety kits, accident preparedness, and the preventive reporting of hazardous incidents.</li> </ul>	100%



2. **Details of fines / penalties / punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and as disclosed on the entity's website) :**

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	<b>Not Applicable</b>				
Settlement					
Compounding fee					

Non-Monetary			
NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	<b>Not Applicable</b>		
Punishment			

3. **Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed:** Not Applicable

4. **Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.**

Yes, the Company has an Anti-Bribery and Anti-Corruption Policy, available on our website. DICABS is committed to fostering honest and ethical business practices and strives to eliminate all forms of corruption while ensuring compliance with applicable laws. The policy is designed to meet legal and regulatory requirements, establishing a comprehensive framework with guidelines for giving and receiving gifts, commercial courtesies, and hospitality in accordance with anti-corruption laws. The Human Resources Department plays a key role in training employees to prevent bribery and corruption. The Head of Human Resources oversees the implementation and monitoring of this policy across the Company.

Link to access the policy: <https://dicabs.com/investor/policies-code-of-conduct-practices/>

5. **Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:**

There were no instances of any disciplinary action taken by any law enforcement agency for the charges of bribery/corruption against Directors/KMPs/employees/workers.

6. **Details of complaints regarding conflict of interest :**

There were no complaints received in relation to issues of conflict of interest of the Directors and KMPs during the reporting period FY 2023-24.

7. **Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest:** Not Applicable

8. **Number of days of accounts payables ((Accounts payable \*365) / Cost of goods/services procured) in the following format:**

Particulars	FY 2023-24	FY 2022-23
Number of days of accounts payable	85 days	157 days

**9. Open-ness of business**

**Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:**

Parameter	Metrics	FY 2023-24	FY 2022-23
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	19.74%	21.76%
	b. No. of trading houses where purchases are made from	187	136
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	91.99%	84.90%
Concentration of Sales	a. Sales to dealers/distributors as % total sales to dealers/distributors	14.97%	46.92%
	b. No. of dealers/distributors to whom sales are made	58	8
	c. Sales to top 10 dealers/distributors as %of total sales to dealers/distributors	75.24%	100.00%
Shares of RPT in	a. Purchases (Purchases with Related Parties/Total Purchase)	15.31%	17.75%
	b. Sales (Sales to Related Parties/Total Sale)	0.00%	NA
	c. Loans & advances (Loans & advances given to Related Parties/Total Loans & advances)	NA	NA
	d. Investments (Investments in Related Parties/Total Investments made)*	NA	NA

\*For Loans & advances and Investments, transactions undertaken with Related Parties during the year have been considered

**Leadership Indicators**

**1. Awareness programmes conducted for value chain partners on any of the principles during the financial year:**

Total number of awareness programmes held	Topics / principles covered under the training	%age of value chain partners covered (by value training of business done with such partners) under the awareness programmes
Please note that the Company has come under top 1000 listed entities on March 31, 2024. The Board of Directors in its meeting held on May 27, 2024 approved various policies required for the 9 principles. The Company will follow the same in the current financial year 2024-25.		

**2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.**

The Company has established a Code of Conduct for its board members and senior management. This Code outlines potential conflict-of-interest scenarios and details the reporting process for such incidents. Board members and senior management are required to submit an annual declaration to the secretarial team, confirming their adherence to the Code of Conduct.

## Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe

### Essential Indicators

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.**

Particulars	FY 2023-24	FY 2022-23	Details of improvements in environmental and social impacts
R&D			NIL
Capex			

- Does the entity have procedures in place for sustainable sourcing?(Yes/No)**

DICABS manufactures products with restricted raw materials. Raw materials are predominantly sourced from reputable suppliers who are well known for their commitment to sustainability. DICABS is also compliant with ISO 9001: 2015, ISO 14001:2015, ISO 45001: 2018, ISO 17025: 2017.

- If yes, what percentage of inputs were sourced sustainably?**

The plant began operations on September 17, 2022, following the appointment of the new management. For the financial year 2023-24, it has been operating successfully and meeting all required operational requirements. The Company is in process setting up systems to gather this data.

- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste(c) Hazardous waste and (d) other waste.**

DICABS has implemented comprehensive procedures and systems for managing waste, encompassing the identification, collection, segregation, and disposal of both hazardous and non-hazardous materials. We are dedicated to improving our strategies for the identification, assessment, and safe management of product disposal processes.

Our commitment includes a strong focus on a circular design philosophy aimed at minimizing waste and reducing environmental impacts. This approach involves managing the product lifecycle with a cradle-to-cradle design, where input materials are continually repurposed or recycled.

- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

Yes, Extended Producer Responsibility (EPR) applies to DICABS. We are actively working on broadening our waste collection strategy to align with the guidelines. Our focus is to maintain efficient and effective waste management and simultaneously raise awareness about the importance of responsible waste disposal practices. We are optimistic about the positive impact these initiatives will have on our environmental stewardship effort.

The Hazardous Waste collection processes are in line with EPR guidelines and steps are being taken for working for efficient & effective waste management.

### Leadership Indicators

- Has the entity conducted Life Cycle Perspective Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?**

NIC Code	Name of Product/Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
27320	Aluminum Cable 3*300 A2XFY W.C 19/33 KV	100 %	Cradle to Grave	Yes-SIPL Pvt Ltd. Background LCA and Final EPD report.	Under Process EPD Report will be published very soon on EPD International
27320	AL-59 Conductor	100 %	Cradle to Grave	Yes-SIPL Pvt Ltd. Background LCA and Final EPD report.	Under Process EPD Report will be published very soon on EPD International

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same. Not Applicable

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 2023-24	FY 2022-23
NA	NA	NA
As per Environmental Product declaration Report, 90 % of Conductor Aluminum Material shall be recycled in the financial year 2024-25		

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2023-24			FY 2022-23		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	Not Applicable					
E-waste						
Hazardous Waste						
Other Waste						

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
1. Cable	2%
2. Conductor	4%

## Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

### Essential Indicators

#### 1. a. Details of measures for the well-being of employees:

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
<b>Permanent employees</b>											
Male	99	99	100%	99	100%	NA	NA	99	100%	99	100%
Female	7	7	100%	7	100%	7	100%	NA	NA	7	100%
<b>Total</b>	106	106	100%	106	100%	7	100%	99	100%	106	100%
<b>Other than Permanent employees</b>											
Male	9	9	100%	9	100%	NA	NA	9	100%	9	100%
Female	2	2	100%	2	100%	2	100%	NA	NA	2	100%
<b>Total</b>	11	11	100%	11	100%	2	100%	9	100%	11	100%

#### b. Details of measures for the well-being of workers:

Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
<b>Permanent workers</b>											
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
<b>Total</b>	-	-	-	-	-	-	-	-	-	-	-
<b>Other than Permanent workers</b>											
Male	640	640	100%	640	100%	-	-	640	100%	640	100%
Female	-	-	-	-	-	-	-	-	-	-	-
<b>Total</b>	640	640	100%	640	100%	-	-	640	100%	640	100%

#### c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

Particulars	FY 2023-24	FY 2022-23
Cost incurred on well- being measures as a % of total revenue of the company	0.65%	2.32 %

Note: Cost incurred on wellbeing measures include amount spent by the company on health & accident insurance, Transportation facility, canteen facility, PF & ESIC.



**2. Details of retirement benefits, for Current FY and Previous Financial Year.**

Benefits	FY 2023-24			FY 2022-23		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100% (As per Applicability)					
Gratuity						
ESIC						
Others – please Specify						

**3. Accessibility of workplaces**

**Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.**

The Company is dedicated to increasing workforce inclusivity by enhancing the accessibility of its manufacturing facilities and offices for individuals with disabilities. We are actively working to expand our efforts and ensure that all facilities and opportunities are equitably accessible to everyone.

**4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.**

Yes, the Company has a 'Equal Opportunities Policy' which emphasizes on equal & inclusive treatment along with zero tolerance for discrimination. "Respect" is a core value at DICABS, where we celebrate individuals for their unique qualities and priorities their well-being, while also acknowledging and appreciating their efforts and contributions. Equal working conditions are encouraged under the policy. DICABS is dedicated to being an equal opportunity workplace with gender-neutral compensation policies and norms. The link of the policy is <https://dicabs.com/investor/policies-code-of-conduct-practices/>

**5. Return to work and Retention rates of permanent employees and workers that took parental leave.**

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%	100%	100%
Female	100%	100%	100%	100%
<b>Total</b>	100%	100%	100%	100%

**6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.**



Particulars	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Yes, DICABS has an established grievances redressal mechanism in place. The Company upholds transparency by promoting open dialogue between employees and their managers, irrespective of their employment status. This commitment to transparency and ethical conduct is reinforced through various policies accessible on the DICABS website at <a href="http://www.dicabs.com">www.dicabs.com</a> , including the 'Code of Conduct', 'Whistleblower Policy', 'Human Rights Policy', 'OHSE Policy', and 'Policy for Prevention of Fraud'. These policies serve as channels for employees and workers to report any inappropriate or illegal practices.
Other than Permanent workers	
Employees	
Other than Permanent employees	

#### 7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

DICABS does not have any employees or worker unions or associations. However, in line with the Policy on Respect for Human Rights, the Company recognises right to freedom of association.

#### 8. Details of training given to employees and workers:

Category	FY 2023-24					FY 2022-23				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	99	99	100%	90	90.9%	78	78	100%	78	100%
Female	7	7	100%	07	100%	6	6	100%	6	100%
<b>Total</b>	<b>106</b>	<b>106</b>	<b>100%</b>	<b>97</b>	<b>91.5</b>	<b>84</b>	<b>84</b>	<b>100%</b>	<b>84</b>	<b>100%</b>
Workers										
Male	640	640	100%	448	70%	250	225	90%	150	60%
Female	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>640</b>	<b>640</b>	<b>100%</b>	<b>448</b>	<b>70%</b>	<b>250</b>	<b>225</b>	<b>90%</b>	<b>150</b>	<b>60%</b>

#### 9. Details of performance and career development reviews of employees and worker:

Category	FY 2023-24			FY 2022-23		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
<b>Employees</b>						
Male	99	99	100%	78	78	100%
Female	7	7	100%	6	6	100%
<b>Total</b>	<b>106</b>	<b>106</b>	<b>100%</b>	<b>84</b>	<b>84</b>	<b>100%</b>
<b>Workers</b>						
Male	640	640	100%	250	250	100%
Female	-	-	-	-	-	-
<b>Total</b>	<b>640</b>	<b>640</b>	<b>100%</b>	<b>250</b>	<b>250</b>	<b>100%</b>

Only Permanent Employees and Workers have been considered

**10. Health and safety management system:**

**a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage such system?**

Yes, DICABS recognizes the importance of identifying work-related hazards to ensure the safety of its personnel. The Company's manufacturing facilities are covered OH&S ISO 45001:2018 compliant, demonstrating commitment to occupational health and safety in operation. In addition, DICABS has implemented an occupational health and safety management system at all its locations. Further, mental wellbeing campaigns and Safety sessions are also conducted to improve the overall wellbeing of employees and workers. A Hazard Identification Risk Assessment study is being done for all operational process and improvement plan for Health & Safety is developed, which includes monthly safety themes, targets and action plans to enhance practices including celebrating **National Safety Day** on every year covered by various types of safety activities & awarded. Various entertainment programmers, First Aid Training, fire and safety drills, demonstrations, competitions and sports events are organized with the motto of educating the employees and workers on aspects relating to health and safety.

**b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?**

Yes, DICABS 'Occupational Health, Safety, and Environment (OHSE) Policy' aims to achieve excellence and leadership in health, safety, and environmental protection through continuous improvement in its management system. Hazard identification is crucial to mitigate risks to as low as reasonably possible for routine processes and a Permit to Work system ensures safety for non-routine tasks.

**c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)**

Yes, at DICABS, workers participation have access to internal channels, such as Safety meetings with management, to report work-related hazards. Employees are empowered to pause and remove themselves from unsafe situations and receive training to identify potential hazards. Regular joint inspections are conducted on the shop floor by factory managers and workers, followed by corrective and preventive actions to address any identified risks.

To promote transparency and openness, employees are encouraged to raise safety concerns in meetings and Departmental Open Forums. The Company expects any worker who becomes aware of or suspects unsafe working conditions or other safety issues to report them immediately to their immediate superior, factory manager, or site EHS safety leader. Prompt measures are taken to address and mitigate any work-related hazards.

**d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/No)**

Yes, our workers / employees' health and well-being are our top priority. We are committed to fostering a workplace environment that encourages our employees and workers to be the healthiest and happiest versions of themselves. Employees and workers have access to medical Checkup and healthcare services apart from which they also have access to non-occupational medical and healthcare service and are also covered under the company's health insurance policy.

**11. Details of safety related incidents, in the following format:**

Safety Incident/Number	Category*	FY 2023-24	FY 2022-23
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	Nil	Ni
	Workers	Nil	Nil
Total recordable work-related injuries	Employees	Nil	Nil
	Workers	Nil	Nil
No. of fatalities	Employees	Nil	Ni
	Workers	Nil	Nil
High consequence work-related injury or ill-health (excluding fatalities)	Employees	Nil	Nil
	Workers	Nil	Nil

\*including in the contract workforce

**12. Describe the measures taken by the entity to ensure a safe and healthy work place.**

The Company undertakes various fundamental measures such as:

- Regular safety and health training sessions
- Enforcement of safety protocols and policies
- Routine inspections and audits
- Provision of adequate personal protective equipment (PPE)

**13. Number of Complaints on the following made by employees and workers:**

No complaints were made on working conditions and health and safety conditions by employees and workers during meetings.

**14. Assessments for the year:**

	<b>% of your plants and offices that were assessed (by entity or statutory authorities or third parties)</b>
Health and safety practices	100 % EHS compliance in workplace area. all so third party type safety audit by Gujarat safety council, Vadodara
Working Conditions	100 % workplace safety standards follow in plant

The manufacturing plant is covered under the ISO 45001/2018: Occupational Health and Safety Management Systems. Complying with safe working condition is an essential aspect of EHS management systems.

**15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.**

The Company conducts regular routine safety procedure reviews at its own manufacturing units. Identified issues are promptly resolved with the support of on-site safety personnel.

**Leadership Indicators**

**1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers(Y/N).**

Yes, DICABS provides comprehensive support for its employees (A), Workers (B), and their families in case of unfortunate events:

- Life Insurance: All employees and workers are covered under group life insurance to provide financial support to their families in the event of the death.
- Accident Policy: The Company has accident policy to support the families of employees in the event of accident.
- Additional Support: In addition to life insurance, DICABS may offer additional benefits or support to assist the aggrieved family during such difficult times.

The above comprehensive approach underscores DICABS commitment to the well-being and security of its employees and their loved ones.

**2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.**

The Company ensures that all mandatory payments related to transactions are deducted and deposited in compliance with current regulations. This process is subject to review during both internal and statutory audits. We expect our value chain partners to adhere to business responsibility principles and maintain high standards of transparency and accountability. Additionally, the service contract between DICABS and the service provider includes a clause under 'Payment Terms' requiring the service provider to make necessary statutory payments, such as Provident Fund (PF) and Employee State Insurance (ESI).

**3. Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:**

	Totalno.ofaffected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2023-24	FY 2022-23	FY 2023-24	FY 2022-23
Employees	Nil	Nil	Nil	Nil
Workers	Nil	Nil	Nil	Nil

**4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)**

Yes. DICABS extends its support to retiring employees through insightful sessions, enabling them to share their experiences and providing assistance with financial planning, if required. We recognise the value of employees even after retirement, offering opportunities for advisory roles or retainerships, leveraging their wealth of experience to contribute effectively to our organisational objectives.

**5. Details on assessment of value chain partners:**

Please note that the Company has come under top 1000 listed entities on March 31, 2024. The Board of Directors in its meeting held on May 27, 2024 approved various policies required for the 9 principles. The Company will follow the same in the current financial year 2024-25.

**6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.**

No significant impact/risks have been observed.

## Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders

### Essential Indicators

#### 1. Describe the processes for identifying key stakeholder groups of the entity.

The Company's stakeholders are essential partners in the value creation journey. The Company defines stakeholders as individuals, groups, or institutions impacted by our business activities. Engaging with stakeholders enables the Company to share the vision and purpose, while also incorporating their concerns into the decision-making processes. The Company employs a systematic approach to identifying stakeholders, including those impacted by the Company's products and services. Here's a structured approach to identifying these stakeholders:

- Define Stakeholder Criteria
- Conduct Stakeholder Mapping
- Analyze Stakeholder needs and expectation
- Evaluate Stakeholder Influence and Impact
- Consultation and Feedback
- Document and Communicate
- Integrate into Strategy

#### 2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder group	Whether identified as vulnerable & marginalized group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community, Meetings, Notice Board, Website), Other	Frequency of engagement(Annually/ Half yearly/quarterly/ others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customers	No	Customer meets, Social Media, Electronic communication such as WhatsApp and Emails	Quarterly and need basis	<ul style="list-style-type: none"> <li>• Updates about various schemes,</li> <li>• Complaint Resolution and Query</li> <li>• clarification</li> </ul>
Shareholders/ Investors	No	Email/Website/newspaper/Investor Relations/Webpage/ Annual General Meeting (AGM)/ Quarterly condensed financial Statements & Annual report	Quarterly/ Annual/Need basis	<ul style="list-style-type: none"> <li>• Financial and Operational</li> <li>• Performance</li> <li>• Business updates</li> <li>• Corporate Governance and Ethical practices</li> <li>• Timely disclosures and regulatory compliance</li> </ul>
Vendors	No	Email and Meetings	Need basis	<ul style="list-style-type: none"> <li>• Feedback from market, Operational</li> <li>• Lapses, Adherence to processes,</li> <li>• Accounts, Supply Planning</li> </ul>



Government agencies, regulatory bodies and local authorities	No	<ul style="list-style-type: none"> <li>▪ Disclosures and filings for compliance reporting</li> <li>▪ Meetings with authorities for permissions/approvals</li> </ul>	As and when required	<p>Government and regulatory bodies are vital for ensuring compliance with laws and regulations, fostering transparency, and running business operations smoothly. Key areas of interest:</p> <ul style="list-style-type: none"> <li>▪ Compliance monitoring and reporting</li> <li>▪ Policies</li> <li>▪ Regulations related to Product Safety and Quality</li> <li>▪ Labour-related Regulations</li> <li>▪ Environmental, Social, and Governance (ESG) issues related to the manufacturing industry</li> </ul>
Employees (on roll and contractual workforce)	No	Email and Meetings and Electronic Communications	Need basis	<p>DICABS strives to enable its human capital to maximise its true potential as they are the backbone of our organisation; driving innovation, productivity and ultimately, our success. Key areas of interest:</p> <ul style="list-style-type: none"> <li>▪ Rewards and recognition</li> <li>▪ Wellness &amp; Safety</li> <li>▪ Career Development</li> <li>▪ Diversity and equal opportunity</li> <li>▪ Trainings and Skill Upgradation</li> <li>▪ Performance management</li> <li>▪ Employee relationships</li> <li>▪ Policy and Process Changes</li> <li>▪ Employee Benefits</li> <li>▪ Leave announcements.</li> <li>▪ Long Service Awards</li> <li>▪ Company's growth plans &amp; performance</li> <li>▪ Annual Budget / Operating Plan</li> <li>▪ Celebrations</li> </ul>

### Leadership Indicators

**1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.**

Stakeholder consultation is a crucial aspect of our company's approach to identifying and addressing environmental and social issues. Through active engagement with stakeholders, we pinpoint areas with significant environmental and social impacts. The insights gained from these consultations are reviewed and discussed with senior leadership and the board, forming the foundation of our Environmental, Social, and Governance (ESG) strategy. Our sustainability and community initiatives are shaped by these interactions, ensuring that our strategies are aligned with stakeholder expectations and address key concerns effectively.

**2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.**



Yes. The Company engaged with various stakeholders to identify and manage DICABS material issues. We engage with our internal and external stakeholders on sustainability issues by way of surveys and training, encouraging employee participation and feedback. The Company conducts knowledge sharing events and training programs and sustainability topics for its stakeholders including employees. These sessions foster deliberations, evaluations, discussions and serve as basis for review/amendments to the various policies, codes and procedures adopted by the Company based on stakeholder inputs. The company is also committed to capacitating its value chain partners in building resilient and sustainable business enterprises.

**3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.**

The Company regularly engage itself with the marginalized stakeholder group in the vicinity to address their health issues, measures for prevention of villagers, etc.

**Principle 5: Businesses should respect and promote human rights**

**Essential Indicators**

**1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:**

Category	FY 2023-24				FY 2022-23			
	Total (A)	No. employees workers covered (B)	of /	% (B / A)	Total (C)	No. employees workers covered (D)	of /	% (D / C)
<b>Employees</b>								
Permanent	106	106		100%	84	84		100%
Other than permanent	11	11		-	-	-		-
<b>Total Employees</b>	117	117		100%	84	84		100%
<b>Workers</b>								
Permanent	-	-		-	-	-		-
Other than permanent	640	640		100%	250	250		100%
<b>Total Workers</b>	640	640		100%	250	250		100%

**2. Details of minimum wages paid to employees and workers, in the following format:**

Category	FY 2023-24					FY 2022-23				
	Total (A)	Equal Minimum Wage		Morethan Minimum Wage		Total (D)	Equal Minimum Wage		Morethan Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
<b>Employees</b>										
<b>Permanent</b>										
Male	99	-	-	99	100%	78	-	-	78	100%
Female	7	-	-	7	100%	6	-	-	6	100%

<b>Other than Permanent</b>										
Male	9	-	-	9	100%	-	-	-	-	-
Female	2	-	-	2	-	-	-	-	-	-
<b>Workers</b>										
<b>Permanent</b>										
Male	640	490	76%	150	24%	250	175	70%	75	30%
Female	-	-	-	-	-	-	-	-	-	-
<b>Other than Permanent</b>										
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-

### 3. Details of remuneration/salary/wages

#### a. Median remuneration / wages:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	5	7,50,000 p.m.	01	-
Key Managerial Personnel	10	1,25,000 p.m.	01	2,00,000 p.m.
Employees other than BoD and KMP	88	42,000 p.m.	06	45,000 p.m.
Workers	450	18,000 p.m.	-	-

#### b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

Particulars	FY 2023-24	FY 2022-23
Gross wages paid to females as % of total wages	5.25%	3.46%

#### 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impact or issues caused or contributed to by the business? (Yes/No)

Yes, the Company has a comprehensive process and grievance redressal mechanism for human rights outlined in its Human Rights Policy. Grievances are reviewed by the Compliance Officer and then presented to the Board for disciplinary action.

#### 5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

DICABS has established a clear internal mechanism to address human rights grievances efficiently under our 'Human Rights Policy', openly available to all stakeholders, and applicable to all employees, directors, and officers. This policy addresses a wide range of issues including sexual harassment, misuse of authority, human trafficking, workplace safety, dignity, child and forced labour, equality, anti-bullying, and harassment. DICABS believes in taking feedback from its stakeholders and also has a redressal mechanism for dealing with the grievances. The feedback and grievances reported by the employees and stakeholders are confidential and secure. Employees can report issues confidentially in writing or via mail, along with supporting documents, and the names and addresses of the witnesses, to any member of the Internal Committee in writing with the Aggrieved Woman's signature, within 3 months of occurrence of the incident of Sexual Harassment. Additionally, DICABS has set up robust policies such as the Whistle Blower Policy and the Sexual Harassment Redressal Policy to provide secure ways for stakeholders to express grievances at any time where complaints are handled by the Audit Committee of the Board.

#### 6. Number of Complaints on the following made by employees and workers:

Particulars	FY 2023-24			FY 2022-23		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment						
Discrimination at workplace						
Child Labour						
Forced Labour/Involuntary Labour						
Wages						
Other human rights related issues						

**7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:**

Particulars	FY 2023-24	FY 2022-23
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)		
Complaints on POSH as a % of female employees / workers		NIL
Complaints on POSH upheld		

**8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.**

Your Company has a ‘Prevention of Sexual Harassment at Workplace (POSH) Policy’ in place. The Company has constituted Internal Committee (IC) under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013. Under the POSH Policy, IC has an obligation to ensure that a person who lodges a complaint in good faith and without malice is protected and will not allow a person raising a concern to be victimized for doing so. Unfortunately, despite the best precautions, the complainant would be victimized; the IC will treat this as a serious offense and take disciplinary action against the perpetrator. The Company is committed to handle matters regarding sexual harassment with sensitivity and confidentiality will be maintained throughout the redressal process.

**Do human rights requirements form part of your business agreements and contracts? (Yes/No)**

**9.** No, though not explicitly all business contracts and agreements cover the statutory and governance aspects so made applicable by the statute.

**10. Assessments for the year:**

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others-please specify	100%

**11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.**

The Company aims at educating all our workers, suppliers, and employees on societal issues. No complaints related to child labour, forced labour, involuntary labour, or discriminatory employment were received during the reporting year, and none are pending at the end of the reporting year. To mitigate and avoid any potential risk which may arise, the company has robust policies in place. Our training programs ensure that employees are equipped with the necessary knowledge to identified risks and concerns effectively. Internal audits, assessments and ISO certifications help us remain vigilant in identifying and addressing any risks or concerns

**Leadership Indicators**

**1. Details of a business process being modified/ introduced as a result of addressing human rights grievances/complaints.**

While we have not received any specific complaints, the organisation acknowledges the importance of addressing Human Rights as is evident through the mandatory training on topics like Code of Conduct, respecting diversity, and inclusivity at workplace. Our Whistleblowing mechanism serves as a guide in dealing with improper behavior, and we have introduced appropriate channels to all our stakeholders enabling them to report any ongoing misconduct.

Our Human Rights Policy recognises protecting the dignity of all human beings.

**2. Details of the scope and coverage of any Human rights due-diligence conducted.**

Exclusive human rights due diligence is not yet conducted.

**3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?**

Ongoing efforts are going on to include enhancing our infrastructure to improve accessibility for differently-abled employees and visitors across all areas of our premises, including workspaces, restrooms, common areas, and circulation zones at all locations for differently abled individuals.

**4. Details on assessment of value chain partners:**

Particulars	% of value chain partners (by value of business done with such partners) that were assessed
Sexual harassment	NIL
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	
Others – please specify	

**5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.**

No significant impact/risks have been observed.

## Principle 6: Businesses should respect and make efforts to protect and restore the environment

### Essential Indicators

#### 1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2023-24	FY 2022-23
<b>From renewable sources</b>		
Total electricity consumption (A)	0	0
Total fuel consumption (B)	0	0
Energy consumption sources through other sources (C)	0	0
Total energy consumed from renewable sources (A+B+C)	0	0
<b>From non-renewable sources</b>		
Total electricity consumption (D)	27971352000000	4085028000000
Total fuel consumption (E)	5140231480931	0
Energy consumption sources (F) through other	0	0
Total energy consumed from non-renewable sources (D+E+F)	33111583480931	4085028000000
Total energy consumed (A + B + C + D + E + F)	33111583480931	4085028000000
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)	9643.091262938	26429.3537025026
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	0	0
Energy intensity in terms of physical Output	0	0
Energy intensity (optional) – the relevant metric may be selected by the entity	0	0

**Note:** Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: No

#### 2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not applicable, as DICABS does not fall under PAT scheme of Government of India.

#### 3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2023-24	FY 2022-23
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	13,785	110
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
(v) Others	0	0

Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	13,785	110
Total volume of water consumption (in kilolitres)	13,785	110
Water intensity per rupee of turnover (Total water consumption / Revenue from operations)	0.0000040146	0.0000007117
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	0	0
Water intensity in terms of physical Output	0	0
Water intensity (optional)–the relevant metric may be selected by the Entity	0	0

**Note:** Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency?(Y/N) If yes, name of the external agency: No

**4. Provide the following details related to water discharged:**

Parameter	FY 2023-24	FY 2022-23
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
-No treatment	NA	NA
-With treatment – please specify level of Treatment	NA	NA
(ii) To Groundwater		
-No treatment	NA	NA
-With treatment – please specify level of Treatment	NA	NA
(iii) To Seawater		
-No treatment	NA	NA
-With treatment – please specify level of Treatment	NA	NA
(iv) Sent to third-parties		
-No treatment	NA	NA
-With treatment – please specify level of Treatment	NA	NA
(v) Others		
-No treatment	NA	NA
-With treatment – please specify level of Treatment	NA	NA
Total water discharged (in kilolitres)	NA	NA

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?(Y/N) If yes, name of the external agency: No

**5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation: NIL**



**6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:**

Parameter	Please specify unit	FY 2023-24	FY 2022-23
NOx Ppm	Parts per Million	18	0
Sox Ppm	Parts per Million	21	0
Particulate matter (PM)	Milligram per meter cube	32/80	0
Persistent organic pollutants (POP)	-	0	0
Volatile organic compounds (VOC)	-	0	0
Hazardous air pollutants (HAP)	-	0	0
Others–please Specify	-	0	0

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: NO

**7. Provide details of greenhouse gas emissions (Scope1 and Scope 2 emissions) & its intensity, in the following format:**

Parameter	Unit	FY 2023-24	FY 2022-23
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes Of CO2 equivalent	NA	NA
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes Of CO2 equivalent	NA	NA
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	-	NA	NA
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	-	NA	NA
Total Scope 1 and Scope 2 emission intensity in terms of physical output	-	NA	NA
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity	-	NA	NA

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?(Y/N) If yes, name of the external agency: No

**8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.:** Not Applicable

**9. Provide details related to waste management by the entity, in the following format:**

Parameter	FY 2023-24	FY 2022-23
<b>Total Waste generated (in metric tonnes)</b>		
Plastic waste (A)	NA	NA
E-waste (B)	NA	NA
Bio-medical waste (C)	NA	NA
Construction and demolition waste (D)	NA	NA
Battery waste (E)	NA	NA
Radioactive waste (F)	NA	NA
Other Hazardous waste. Please specify, if any. (G)	NA	NA
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	NA	NA
Total (A+B + C + D + E + F + G+ H)	NA	NA
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	NA	NA
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	NA	NA
Waste intensity in terms of physical output	NA	NA
Waste intensity (optional) – the relevant metric may be selected by the entity	NA	NA
<b>For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)</b>		
<b>Category of waste</b>		
(i) Recycled	NA	NA
(ii) Re-used	NA	NA
(iii) Other recovery operations	NA	NA
<b>Total</b>	NA	NA
<b>For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)</b>		
<b>Category of waste</b>		
(i) Incineration	NA	NA
(ii) Landfilling	NA	NA
(iii) Other disposal operations	NA	NA
<b>Total</b>	NA	NA

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?(Y/N) If yes, name of the external agency: No

**10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.**

**Non-Hazardous Waste:** Non-hazardous waste refers to solid or semi-solid materials that do not pose a risk to human health, agriculture, or the environment when disposed of properly. This type of waste does not have harmful physical, chemical, reactive, toxic, flammable, explosive, or corrosive characteristics.

**Hazardous Waste:** Hazardous waste is any waste that, due to its physical, chemical, reactive, toxic, flammable, explosive, or corrosive properties, poses a danger to health or the environment. This danger can arise whether the waste is handled alone or in combination with other substances.

**Domestic Waste (Garbage):**

- Collection: Waste bins with lids will be provided in all offices and plant areas for collecting waste. These bins will be lined with plastic bags, and the collected waste will be transported to the designated collection area (Waste Yard).
- Disposal Method: Papers and plastics collected will be sent to an authorized recycler.
- Food Waste: Food waste from the canteen will be collected in plastic bins with lids, lined with black plastic bags, and stored in a designated collection area. These bins will be cleaned thoroughly on a daily basis by the catering agency.
- Disposal Method: The catering agency will handle the disposal of food waste.

**Storage and Disposal of Hazardous Waste:**

**Storage:** All hazardous waste, including waste oil, lubricants, oil sludge, oil filters, etc., that cannot be neutralized, reused, or recycled, will be stored in containers appropriate for their classification. These containers will be clearly labeled with warning notices.

**Disposal Method:** Hazardous waste will be disposed of through a licensed carrier and sent to an approved vendor authorized by the Gujarat Pollution Control Board (GPCB) for treatment or disposal in a designated hazardous waste pit or processing facility. By adhering to these guidelines, we aim to ensure safe and environmentally responsible waste management practices across our operations.

By adhering to these guidelines, we aim to ensure safe and environmentally responsible waste management practices across our operations.

**11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wild life sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:**

Sl. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
NIL			

**12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:**

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
The activities of the Company are reviewed as per applicable laws. The Company has not conducted any Environmental Impact Assessment during the year 2023-24					

**13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:** The Company comply with Gujarat Pollution control board

### Leadership Indicators

**1. Water withdrawal, consumption, and discharge in areas of water stress (in kilolitres)  
For each facility/plant located in areas of water stress, provide the following information:**

**(i)Name of the area:** Nil

**(ii)Nature of operations:** Nil

**(iii)Water withdrawal, consumption, and discharge in the following format:**

There is no water withdrawal, consumption, and discharge in areas of water stress.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?(Y/N) If yes, name of the external agency. No

**2. Please provide details of total Scope 3 emissions & its intensity, in the following format:**

The Company is in process of initiating data collection to calculate Scope 3 emissions

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.No

**3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.**

The Company does not have any operations/offices in/around ecologically sensitive areas.

**4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as out come of such initiatives, as per the following format:**

Sr. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
NA			

**5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.**

An emergency response team has been established to effectively manage potential disasters, whether natural or accidental. The team, led by Sasidharan, VP of Administration, consists of 28 members drawn from various departments. Our resources include an ambulance, trained firefighters, and first aid responders to ensure comprehensive coverage during emergencies.

Areas of Focus for Emergency Response:

- Fire Incidents: Addressing fires caused by flammable chemicals, oils, or electrical short circuits, particularly in the panel room and transformer locations.
- Fall Incidents: Responding to accidents involving individuals falling from heights.
- Transportation Accidents: Managing emergencies related to transportation accidents.
- Natural Disasters: Handling emergencies arising from heavy rain, storms, floods, and earthquakes.

Onsite Emergency Plan: We have developed a detailed onsite emergency plan, which includes:

- A list of key personnel and local services.
- Protocols for internal and external communication.
- A comprehensive list of hazardous materials, including Material Safety Data Sheets (MSDS), and guidelines for handling emergencies involving these materials.

Annual Mock Drill Plan: An annual plan for mock drills has been established to test and refine our emergency procedures. These drills are conducted periodically to ensure the effectiveness of our onsite emergency plan. Training is provided to all relevant personnel, and records of these exercises and training sessions are meticulously maintained.

This proactive approach ensures that our team is well-prepared to handle emergencies and minimize their impact on our operations and personnel.

**6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.**

No Adverse impact to the environment

**7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.**

No Adverse impact to the environment

**Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent**

**Essential Indicators**

**1. a. Number of affiliations with trade and industry chambers/associations:**

The company is beginning the process of applying for membership with trade and industry chambers/associations.

**b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.**

Sl. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	Bureau of Indian Standards	National and State
2	IEEMA (Indian Electricals & Electronics Manufacturers Association)	National and State
3	TUV Nord - India	National and State
4	VCCI (Vadodara Chamber of Commerce & Industry)	State
5	FGI (Federation of Gujarat Industries)	State

**2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.**



Name of authority	Brief of the case	Corrective action taken
No corrective action has been taken/ or is needed regarding any issues related to anti-competitive conduct, as there have been no adverse orders from regulatory authorities.		

## Leadership Indicators

### 1. Details of public policy positions advocated by the entity:

DICABS engages with industry associations on a regular basis to assess and analyse the impact of proposed laws and regulations on the sector.

Sl. No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others – please specify)	Web Link, if available
-	-	-	-	-	-

## Principle 8: Businesses should promote inclusive growth and equitable development

### Essential Indicators

#### 1. Details of Social Impact Assessments (SIA) of project sunder taken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes /No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not Applicable					

#### 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Sl. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
Not Applicable						

#### 3. Describe the mechanisms to receive and redress grievances of the community.

Free Medical checkup and free medicines for nearby village started.

#### 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2023-24	FY 2022-23
Directly sourced from MSMEs/small producers	10.86%	7.71%
Directly from within India	89.14%	92.29%



**5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost:**

Location	FY 2023-24	FY 2022-23
Rural	87%	85%
Semi-urban	-	-
Urban	13%	15%
Metropolitan	-	-

**Leadership Indicators**

**1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above) :**

Details of negative social impact identified	Corrective action taken
Not Applicable	

**2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:**

Sl. No.	State	Aspirational District	Amount spent (In INR)
CSR is not applicable to the Company for the FY 2023-24			

**3. a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups?(Yes/No)**

DICABS is committed to responsible and sustainable procurement and supply chain practices. It provides equal opportunity to all its procurement partners and suppliers

**(b) From which marginalized /vulnerable groups do you procure?**

Not Applicable

**(c) What percentage of total procurement (by value) does it constitute?**

Not Applicable

**4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:**

S. No.	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
Our organisation does not hold any Intellectual Property Rights derived from Traditional Knowledge.				

**5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved:**

Name of authority	Brief of the Case	Corrective action taken
Not Applicable		

**6. Details of beneficiaries of CSR Projects:**

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
CSR is not applicable to the Company for the FY 2023-24			

## Principle 9 : Businesses should engage with and provide value to their consumers in a responsible manner

### Essential Indicators

#### 1. 1.Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

A robust system is in place for dealing with customer feedback and complaints, incorporating a multichannel approach for accessibility. Consumers are provided multiple options to connect with a Company through email, telephone, website, social media, feedback forms, etc. Customers can submit product-related grievances via:

-Online emails Email ID: [enquiry@dicabs.com](mailto:enquiry@dicabs.com)

-Online service request on DICABS website: [www.dicabs.com](http://www.dicabs.com)

Our customer care team promptly investigate and resolve issues. We systematically analyse customer feedback to determine recurring trends and areas for improvement.

#### 2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

Particulars	As a percentage to total turnover
Environmental and social parameters relevant to the product	65%
Safe and responsible usage	100%
Recycling and/or safe disposal	-

#### 3. Number of consumer complaints in respect of the following:

	FY 2023-24		Remarks	FY 2022-23		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	0	0	Zero Complaints received concerning breaches of customer privacy, including complaints received from outside parties and substantiated by the organization, leaks, thefts or losses of customer data	04	0	No complaints received against these parameters during reported period.
Advertising						
Cyber-security						
Delivery of essential Services						
Restrictive Trade Practices						
Unfair Trade Practices						
Other	02	0	-	04	0	-

**4. Details of instances of product recalls on account of safety issues:**

Zero incidents of non-compliance with regulations and/or concerning the health and safety impacts of products and services within the reporting period, resulting in a fine or penalty, warning, voluntary codes.

**5. Does the entity have a framework/ policy on cyber security and risks related to data privacy?(Yes/No) If available, provide a web-link of the policy.**

Yes, we have extensive cyber security and data privacy policies, which are applicable to the entire organisation. We respect the privacy of all individuals including employees and consumers and their personal data. The company has implemented <https://dicabs.com/investor/policies-code-of-conduct-practices/> implement, monitor, and continuously enhance our information security, with a strong focus on customer information privacy and data security. The Policy serves as the cornerstone of the company's information security program, designed to safeguard the company's IT infrastructure and information assets. This policy outlines the minimum-security measures deemed appropriate for securing information and supersedes all previous documents on the subject. We have developed specific learning modules on the Code of Conduct for Data Privacy, which are mandatory for all employees. The entire workforce has undergone training on Data Protection & Confidentiality, covering general privacy principles, practices, processes, and expected behaviours.

**6. Provide details of any corrective actions taken or under way on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.**

Not applicable, as there were no reported instances of non-compliance or penalties/regulatory action levied in respect of issues pertaining to advertising, safety regulations, marketing standards, labelling, delivery of essential services, cybersecurity, data privacy breaches, or product recalls.

**7. Provide the following information relating to data breaches:**

- a. Number of instances of data breaches:** No instance of data breach occurred during the FY 2023-24
- b. Percentage of data breaches involving personally identifiable information of customers:** Not Applicable
- c. Impact, if any, of the data breaches:** Not Applicable

**Leadership Indicators**

**1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).**

DICABS commitment to accessibility and transparency is evident through our strategic initiatives. Our corporate website's product section <https://dicabs.com/products/pro-cables-intro/> provides stakeholders with comprehensive details, including catalogues and informative films. Our active engagement on social media platforms ensures stakeholders stay updated on new product launches and features. Please find the link below:

- Facebook - <https://www.facebook.com/dicabsofficial>
- Instagram - [https://www.instagram.com/dicabs\\_official](https://www.instagram.com/dicabs_official)
- Twitter - <https://x.com/dicabsofficial/status>
- Linkedin - <https://in.linkedin.com/company/dicabsofficial>

**2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.**

As a corporate citizen, it is crucial not only to conduct business with customers but also to educate them and raise awareness about what could benefit or harm them. Our Commitment to customer education and safety encompasses various initiatives. To further promote safety, our packaging includes clear warning labels highlighting key precautions. We collaborate with our dealers to host workshops and training sessions on safe usage practices. Through these initiatives, we ensure that our customers are well informed and equipped to use our products responsibly and safely.

**3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.**

Yes, DICABS displays product information on the product label as mandated by law and also to provide important information to consumers regarding safety, health, proper usage and appropriate precautions.

**4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)**

Yes, we give a detailed technical description and directives on safety measures customers must follow to use this product. We monitor consumer sentiments to receive overall feedback on issue resolution and products/services. We also evaluate consumer experiences and have achieved 98% of customer satisfaction Ratio through customer calls and feedback forms.